



GRANBY HOUSE

FAMILY DENTISTRY

DENTAL CARE PLAN FOR CHILDREN

caring for your smile...

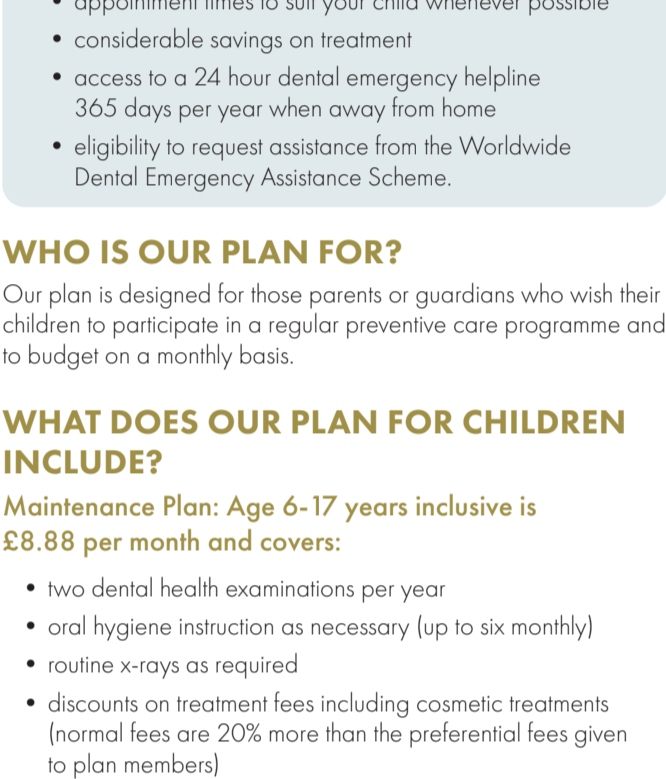


THE DENTAL CARE PLAN FOR CHILDREN

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. Tooth decay is one of the most common preventable diseases and to prevent it requires a commitment of time and effort. With the correct habits, there is no reason why your child should not have healthy teeth for life. Research shows that preventive dentistry greatly reduces the risk of dental disease in children and provides a platform for a lifetime of improved oral health.

Our plan for children focuses on the delivery of preventive dentistry on a regular basis, encouraging good diet and oral health habits in your child's formative years and thereby minimising the need for fillings and extractions.

When you enrol your child onto our plan, which will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan, you will have the peace of mind that all your child's preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf) – essential cover for the rough and tumble of childhood.



YOUR CHILD'S BENEFITS

- preventive care for long term dental health
- payment by convenient monthly Direct Debit, allowing you to budget
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit your child whenever possible
- considerable savings on treatment
- access to a 24 hour dental emergency helpline 365 days per year when away from home
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme.

WHO IS OUR PLAN FOR?

Our plan is designed for those parents or guardians who wish their children to participate in a regular preventive care programme and to budget on a monthly basis.

WHAT DOES OUR PLAN FOR CHILDREN INCLUDE?

Maintenance Plan: Age 6-17 years inclusive is £8.88 per month and covers:

- two dental health examinations per year
- oral hygiene instruction as necessary (up to six monthly)
- routine x-rays as required
- discounts on treatment fees including cosmetic treatments (normal fees are 20% more than the preferential fees given to plan members)
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

EXCLUSIONS

This plan does not include fees associated with implants, orthodontics, additional periodontal (gum) therapy, cosmetics or treatment requiring referral to consultants and specialists.

HOW DO YOU ENROL YOUR CHILD ONTO OUR CHILDREN'S PLAN?

After an initial examination with the dentist, all you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS, on behalf of your child.

If you choose to cancel your child's plan for any reason you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

If your child has an unexpected emergency, such as severe toothache, you should ring our emergency number 01509 212170. If you are away from home, you will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

ANY QUESTIONS?

If you have any questions about our children's plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

GRANBY HOUSE

FAMILY DENTISTRY

Dental Surgeon & Practice Owner

Dr Rebecca Moss BDS Sheff UK 1996
GDC No: 71915

Dental Surgeons

Dr Reza Nemati DDS Sweden 1999
GDC No: 78938

Dr Kathryn Elias-Jones BDS Bristol UK 2010
GDC No: 191751

Contact

Granby House
25 Granby Street
Loughborough
Leicestershire LE11 3DU

Telephone: 01509 212170

Email: reception@granbyhousedental.co.uk

Opening Hours

Monday: 9am - 1pm, 2pm - 5.30pm
Tuesday: 9am - 1pm, 2pm - 5pm
Wednesday: 9am - 1pm, 2pm - 5.30pm
Thursday: 9am - 1pm, 2pm - 5pm
Friday: 9am - 1pm
Saturday: 9am - 1pm (prior appointment only)

If possible please give 24 hours notice if you have to cancel an appointment. If you do not, we may have to make a charge.

Location and Parking

The practice is opposite the Queen's Park gates in Granby Street. Parking is available on the street outside the practice for one hour or for longer periods in the Granby Street or Packe Street car parks nearby.

- Keep up to date with our latest news -

www.granbyhousedental.co.uk

Granby House Dental Practice is the trading name of Granby House Dental Limited.
Registered office: 30 Nelson Street, Leicester, LE1 7BA
Registered in England & Wales: No 8913691

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.

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