



GRANBY HOUSE

FAMILY DENTISTRY

PREVENTIVE MAINTENANCE DENTAL CARE PLAN

caring for your smile...



Our Preventive Maintenance Dental Care Plan...

Our own independent plan has been designed to allow us to maintain a high standard of dental health for you and your family. Our objective is based on a preventive approach, minimising the need for treatment. It includes monitoring and advice to help control dental disease and give you a healthy mouth and smile.

When you join the plan, which will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan, you will have the peace of mind that your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see below).



YOUR BENEFITS

- preventive care for long term dental health
- payment by convenient monthly Direct Debit, allowing you to budget
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- large discounts on most treatment fees
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see below).

WHAT DOES OUR PLAN INCLUDE?

Preventive Maintenance Dental Care Plan is £18.50 per month and covers:

- regular detailed dental examinations
- two maintenance scale and polishes per year
- routine x-rays as required
- routine oral cancer screening
- large discounts on normal private fees for treatments* including cosmetic treatments (normal fees are 20% more than the preferential rate given to plan members)
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

* please note this does not apply to implants, orthodontics or treatment requiring referral to consultants or specialists.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not covered by this plan can be paid for separately.

HOW DO YOU JOIN OUR PLAN?

After an examination with your chosen dentist all you will need to do is complete a registration form for us and Direct Debit mandate and authorisation form for DPAS.

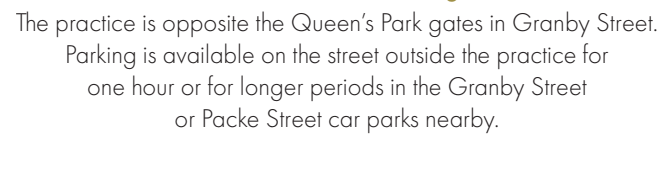
In addition to your first monthly payment, a one-off registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

WHAT HAPPENS IN AN EMERGENCY?

If you have an unexpected emergency, such as severe toothache, you should ring our emergency number 01509 212170.

If you are away from home, you will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.



ANY QUESTIONS?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.



GRANBY HOUSE

FAMILY DENTISTRY

Dental Surgeon & Practice Owner

Dr Rebecca Moss BDS Sheff UK 1996
GDC No: 71915

Dental Surgeons

Dr Reza Nemat DDS Sweden 1999
GDC No: 78938

Dr Kathryn Elias-Jones BDS Bristol UK 2010
GDC No: 191751

Contact

Granby House
25 Granby Street
Loughborough
Leicestershire LE11 3DU

Telephone: 01509 212170

Email: reception@granbyhousedental.co.uk

Opening Hours

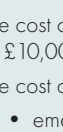
- Monday: 9am - 1pm, 2pm - 5.30pm
- Tuesday: 9am - 1pm, 2pm - 5pm
- Wednesday: 9am - 1pm, 2pm - 5.30pm
- Thursday: 9am - 1pm, 2pm - 5pm
- Friday: 9am - 1pm
- Saturday: 9am - 1pm (prior appointment only)

If possible please give 24 hours notice if you have to cancel an appointment. If you do not, we may have to make a charge.

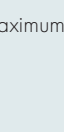
Location and Parking

The practice is opposite the Queen's Park gates in Granby Street. Parking is available on the street outside the practice for one hour or for longer periods in the Granby Street or Packe Street car parks nearby.

- Keep up to date with our latest news -



www.granbyhousedental.co.uk



Granby House Dental Practice is the trading name of Granby House Dental Limited.
Registered office: 30 Nelson Street, Leicester, LE1 7BA
Registered in England & Wales: No 8913691

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.